Intervention Starters

Acknowledged client	Developed	Gave cues/prompts to
Assisted client with/to	Directed client's attention	Intervened when/with
 Assisted client with processing his/her thoughts/feelings about 	Discussed	 Monitored maintenance of appropriate boundaries
 Brainstormed possible solutions/ways to 	Discussed consequences of	Monitored client's behavior/interactions with peers
Built rapport by	Employed positive reinforcements to	Offered supportive assistance
Commended client for	Encouraged client to	Practiced active listening
Cued client	Engaged client in positive social interaction	Praised client
Counseled	Explored ideas about	Problem solved

Client Response Starters

appeared (un)interested	nodded	> smiled
agreed to	refused to	was able to de-escalate
modified behavior	responded age- appropriately	was responsive
listened quietly	responded inappropriately	
made eye contact	was receptive	

AVOID AVOID AVOID AVOID AVOID AVOID AVOID AVOID

> SUBJECTIVE STATEMENTS	Drove client	Provided (material items) to
➢ Shopped	Job coached	Purchased
> Trained	Names of specific community locations	"Checked in"
> Transported	Macy's, Water Slides, Beach, etc.	"Met with Supervisor"